

EMPOWERFi

Strategy-Infused Marketing for Financial Institutions

LEADERSHIP TRAINING

EmpoweredLeadership™ Training Program

Our **Empowered Leadership™** Training Program provides your organization with a comprehensive training, empowerment, & engagement program that integrates with organizational core values and instills essential leadership qualities.

TRAINING PROGRAM INCLUDES:

✓ **Accountability**

Accountability plays a vital role in organizational success. It's imperative that future leaders know how to hold themselves and others accountable. In this training module we will train staff how to be less subjective and more empowering, and how to focus on personal accountability and leading by example.

✓ **Conflict Resolution**

This module will provide supervisors with the knowledge to recognize causes of workplace conflict, how to facilitate resolution of conflict and how to manage the work relationships once the conflict has been resolved.

✓ **Engagement**

Creating a high performance culture means having employees who are engaged with your brand and core values, and consistently engaged with one another. This module will teach team working skills, connect individual goals with organizational strategic vision, and encourage initiative.

✓ **Empowerment**

Empowered employees are committed and loyal, and serve as strong ambassadors and leaders. This module will teach leaders how to give frequent feedback, recognize accomplishments, share responsibility, encourage others, and how to lead by example. They will also learn to empower themselves with product knowledge and proactive decision-making.

✓ **Communication**

An employee's ability to communicate has a tremendous affect on morale and culture, and negative interactions with a leader affects employee moral five times as much as a positive interaction. This module will equip leaders with the skills and confidence to shape staff communication behaviors and give them the competencies to become high-performing communicators themselves.

We can help you identify and develop leaders from within, and give them the tools they need to grow with your organization.



Accountability



Conflict Resolution



Engagement



Empowerment



Communication